



## Service Feedback Form

As part of our ongoing work to improve our services, we welcome feedback from program participants and families about their experience with Camino Wellbeing + Mental Health.

You are welcome to share feedback anonymously or provide your contact information if you would like someone to reach out for follow up. We aim to reply to feedback/complaints within seven business days as per our Service Concerns and Complaints Policy.

***Completed forms may be handed in at any of our locations, or emailed to [HR@caminowellbeing.ca](mailto:HR@caminowellbeing.ca)***

*When providing feedback, please provide as much detail as possible.*

**Please provide your contact information below:**

Name: \_\_\_\_\_

☐ I prefer to remain anonymous

**How would you like to be contacted?**

Email: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Preferred method of contact, select all that apply.

☐ Email      ☐ Text Message      ☐ Phone Call      ☐ Permission to leave voicemail

☐ I prefer not to be contacted

Preferred Language: \_\_\_\_\_

*\*Translation services available upon request.*

**Please describe your experience with Camino Wellbeing + Mental Health in the space provided below:**

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When did you have this experience with Camino? \_\_\_\_\_

Which Camino service were you using at the time?

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If you are sharing a complaint, what would you like to see done to resolve this?

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Is there anything else you wish to add?

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